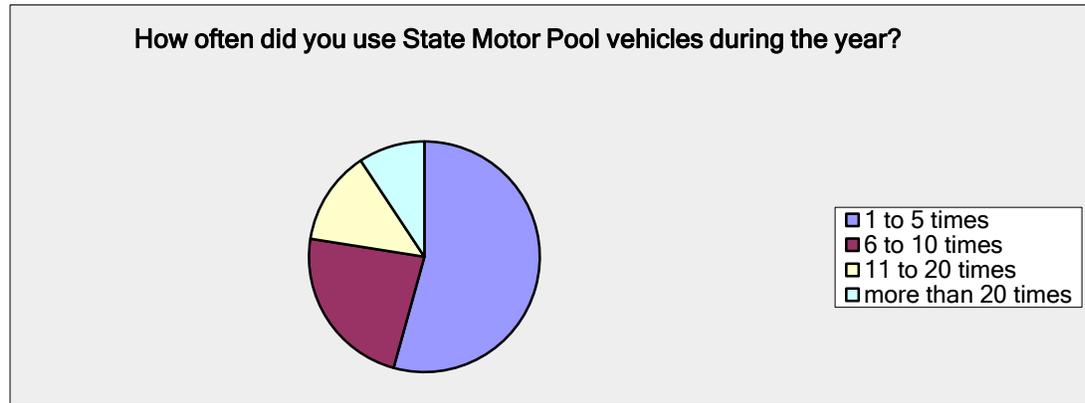


MOTOR POOL SURVEY FY2012

All answers to the questions should relate to your use of the State Motor Pool vehicle during the 2011 & 2012 Fiscal Years (July 1, 2010 though current date).

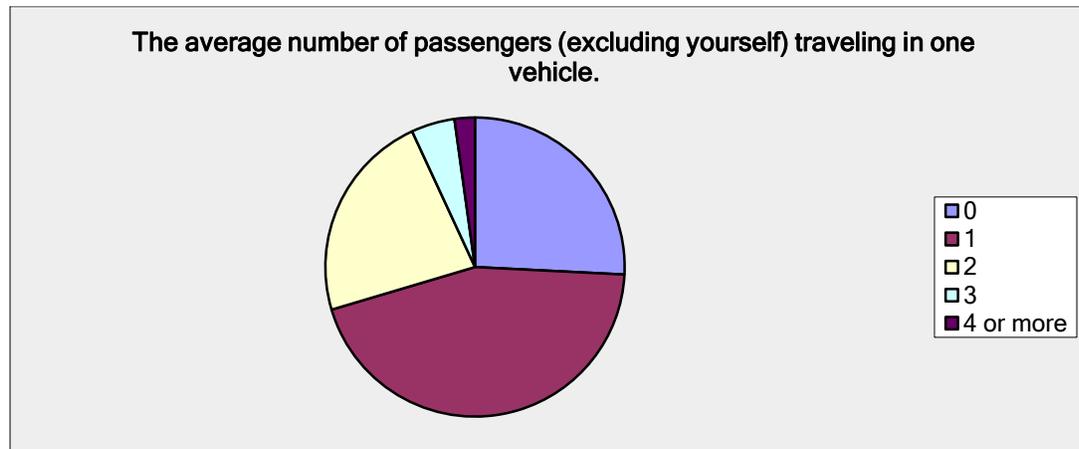
1. How often did you use State Motor Pool vehicles during the year?

Answer Options	Response Percent	Response Count
1 to 5 times	54.3%	558
6 to 10 times	23.2%	238
11 to 20 times	13.2%	136
more than 20 times	9.3%	95
<i>answered question</i>		1027
<i>skipped question</i>		3



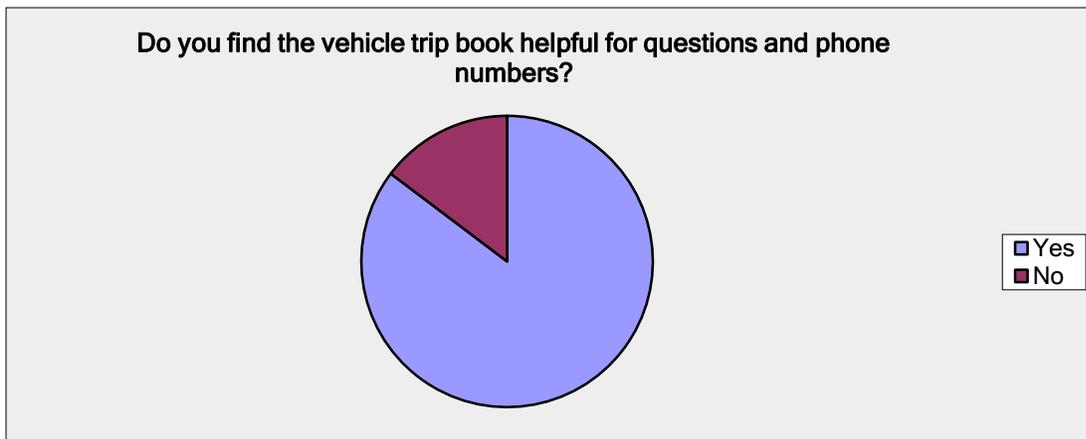
2. The average number of passengers (excluding yourself) traveling in one vehicle.

Answer Options	Response Percent	Response Count
0	25.8%	265
1	44.6%	458
2	22.7%	233
3	4.7%	48
4 or more	2.2%	23
<i>answered question</i>		1027
<i>skipped question</i>		3



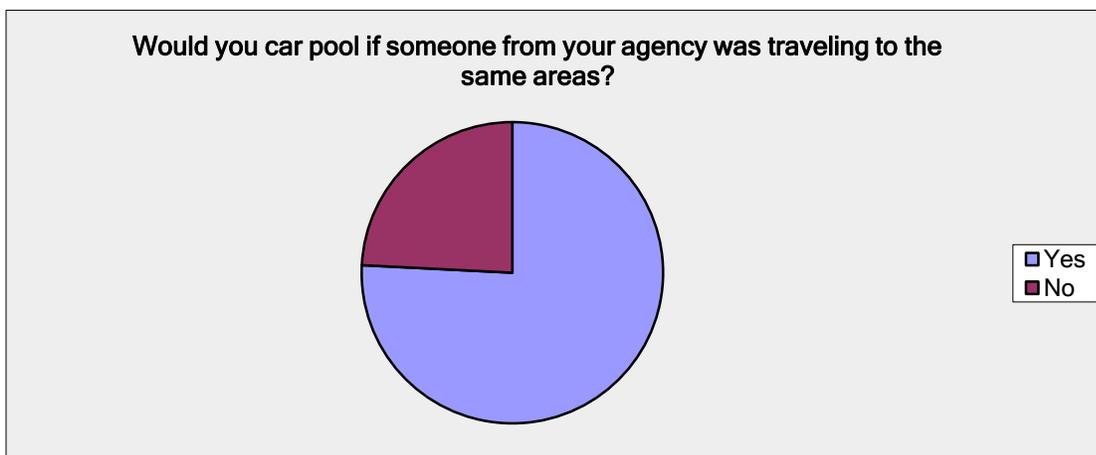
3. Do you find the vehicle trip book helpful for questions and phone numbers?

Answer Options	Response Percent	Response Count
Yes	85.3%	855
No	14.7%	147
If "NO" please explain		156
<i>answered question</i>		1002
<i>skipped question</i>		28



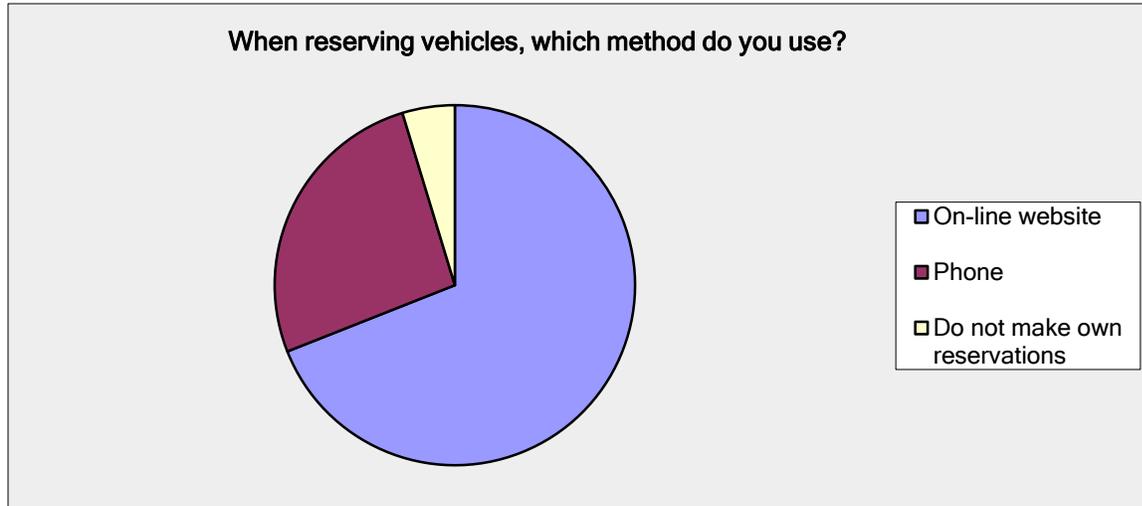
4. Would you car pool if someone from your agency was traveling to the same areas?

Answer Options	Response Percent	Response Count
Yes	75.8%	766
No	24.2%	244
If "No" please explain		265
<i>answered question</i>		1010
<i>skipped question</i>		20



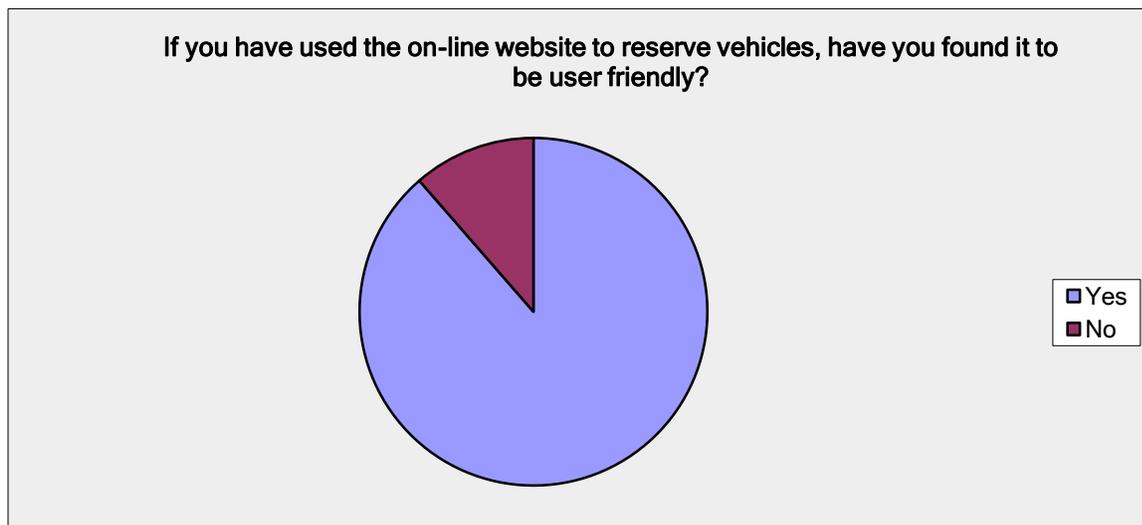
5. When reserving vehicles, which method do you use?

Answer Options	Response Percent	Response Count
On-line website	69.0%	708
Phone	26.3%	270
Do not make own reservations	4.7%	48
<i>answered question</i>		1026
<i>skipped question</i>		4



6. If you have used the on-line website to reserve vehicles, have you found it to be user friendly?

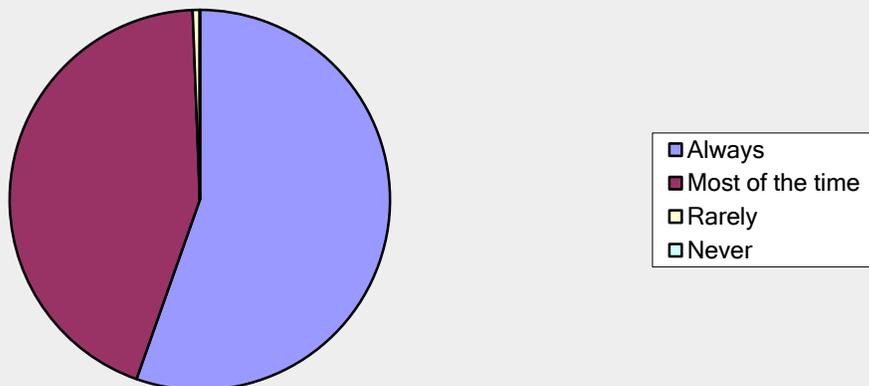
Answer Options	Response Percent	Response Count
Yes	88.6%	715
No	11.4%	92
If "No" please explain		132
<i>answered question</i>		807
<i>skipped question</i>		223



7. Were you able to obtain the class of vehicle you requested?

Answer Options	Response Percent	Response Count
Always	55.4%	562
Most of the time	44.0%	446
Rarely	0.6%	6
Never	0.0%	0
<i>answered question</i>		1014
<i>skipped question</i>		16

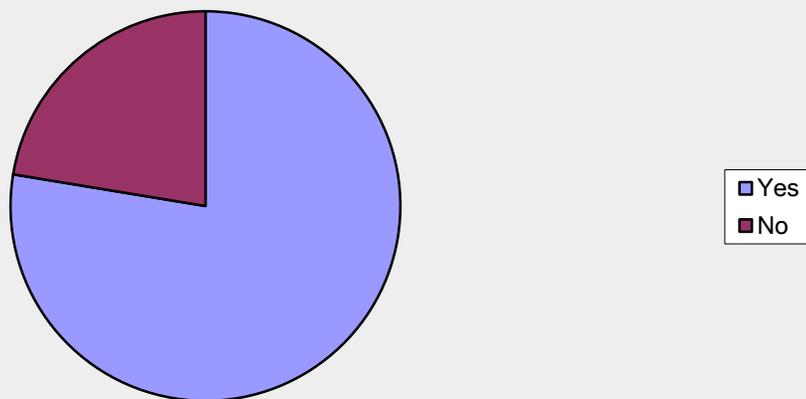
Were you able to obtain the class of vehicle you requested?



8. When you arrived at Motor Pool and needed to change the class of vehicle, were we able to accommodate your needs?

Answer Options	Response Percent	Response Count
Yes	77.6%	604
No	22.4%	174
If "No" please explain		271
<i>answered question</i>		778
<i>skipped question</i>		252

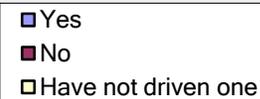
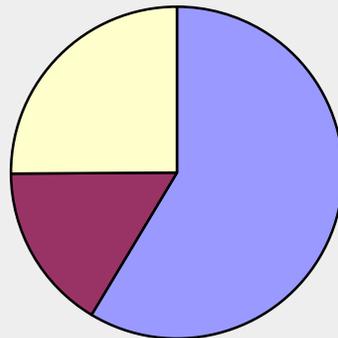
When you arrived at Motor Pool and needed to change the class of vehicle, were we able to accommodate your needs?



9. Since March 2010, Motor Pool had purchased Toyota Prius Hybrid vehicles. If you have driven one of these vehicles, please comment on the following. Was the vehicle comfortable?

Answer Options	Response Percent	Response Count
Yes	58.6%	591
No	16.3%	164
Have not driven one	25.1%	253
If "No" please explain		193
<i>answered question</i>		1008
<i>skipped question</i>		22

Since March 2010, Motor Pool had purchased Toyota Prius Hybrid vehicles. If you have driven one of these vehicles, please comment on the following. Was the vehicle comfortable?



10. Did the Prius Hybrid handle well in all types of weather?

Answer Options	Response Percent	Response Count
Yes	50.8%	480
No	21.7%	205
Have not driven one	27.4%	259
If "No" please explain		276
<i>answered question</i>		944
<i>skipped question</i>		86

Did the Prius Hybrid handle well in all types of weather?

